



# ENCORE NETWORKS

EXPERTS IN TELECOM



# Introduction

ENCORE NETWORKS was founded in 2013 by Industry veterans under the brand Encore Telecom to build a company that provides high-quality routes for its Canadian retail business and continued to develop relationships and increase its wholesale portfolio in the process.

The connections that we have established across the globe and our excellent customer support team have helped us build a strong reputation as a trusted wholesale carrier delivering a superior service in terms of routes' quality, rates, and availability.

With proven excellence in the telecom industry, we have the capacity and resources to tackle the expansion needs of wholesale VoIP service providers of any size.

Our skilled team consisting of managers, developers, engineers, quality assurance specialists, customer support and NOC, are the reasons behind our creativity, productivity and stability.

# ABOUT US



ENCORE NETWORKS is part of WORLD PERFORMANCE GROUP (WPG), a Canadian-based company specializing in several industries, including telecom services, esports, call center solutions, software, and web development.

In March 2021, ESE Entertainment, a public company traded on the Toronto Venture Stock Exchange, symbol ESE.V. purchased 51% of WPG. ESE focuses on the fast-growing Esports world. ESE Entertainment, a public company traded on the Toronto Venture Stock Exchange, symbol ESE.V. WPG's founders and management team continue to operate the companies.

ENCORE NETWORKS and WORLD PERFORMANCE GROUP Ltd. (WPG) are well-capitalized with the resources to support any sized organization and opportunity. ESE is committed to providing the necessary resources to accelerate growth and support accretive acquisitions for further business expansion.

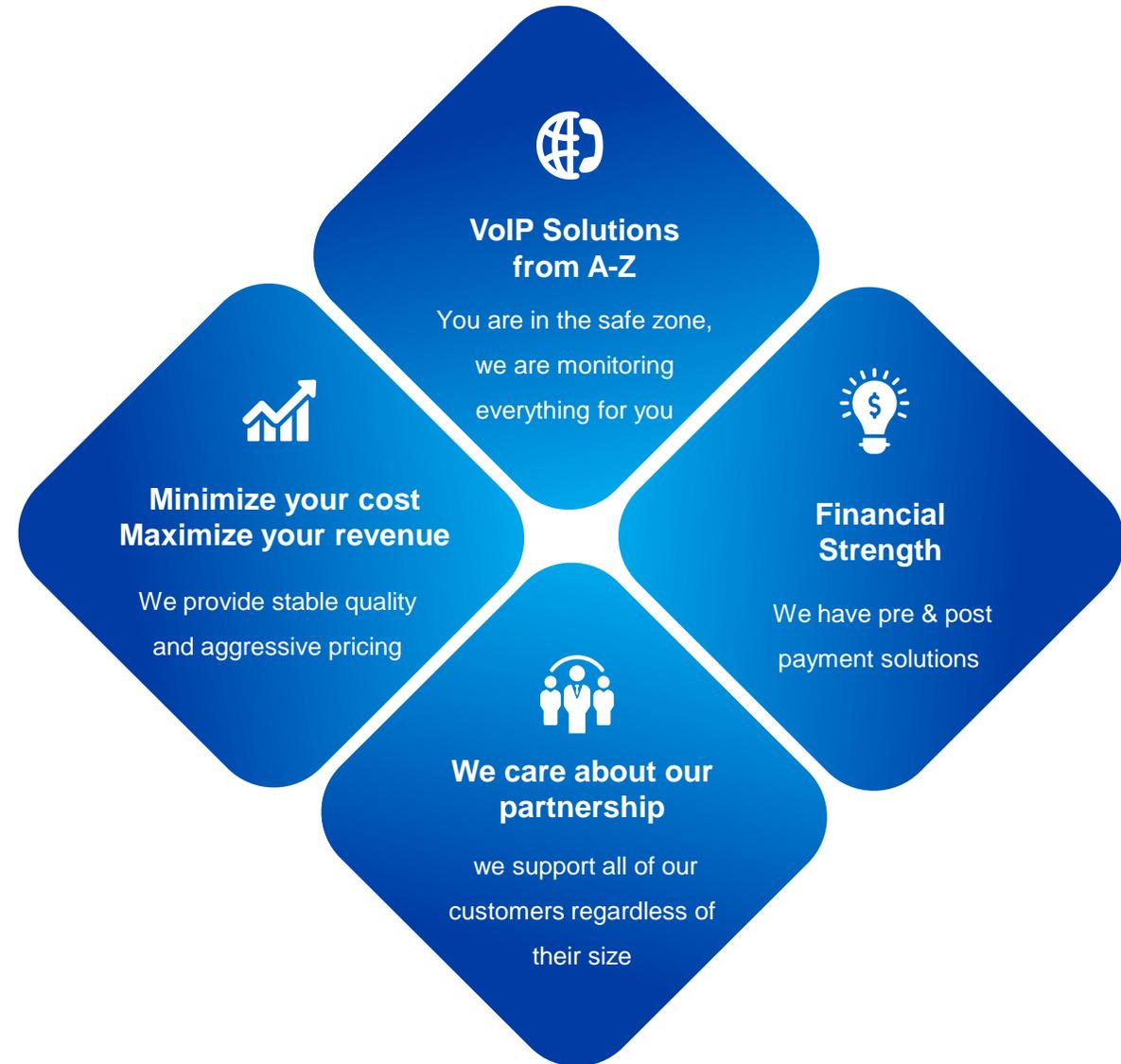


# WHY CHOOSE US

Encore Networks has evolved and has adapted to the constant change of the VOIP market by committing to its core values. We partner with diverse telecommunication companies worldwide, from operators to small dedicated niched businesses, for the most competitive routes with the best terms and conditions.

We are technically supporting our partners with proactive recurrent tasks, part of our daily routine to prevent & resolve any issue or challenge they may encounter.

Our excellent team has built a strong reputation as a trusted wholesale carrier delivering superior service in terms of routes, quality, rates, and availability. Our vendors are all vetted and insured by EDC - Export Development Canada, so we offer flexible payment terms and credit. And we have a superior payment history ensuring our vendors receive their payments on the agreed terms.



# OUR COMMITMENT



## 01 Integrity

We are committed to holding responsibility for our trades to inspire trust for long-lasting relationships with our valued customers. Encore delivers our services with a high ethics level and honesty by taking and acknowledging responsibility for the quality of our provided services.

## 02 Customer-Focused

We support our clients with knowledge, capabilities and experience. We focus on each client's requirements at all stages of our engagement. We display a high sense of emergency and speed of action through providing prompt responses, consistent communication and delivering value.

## 03 Solution-Driven

We emphasize providing personalized services from our comprehensive portfolio with consistency in the highest standards and quality. We deliver our high-quality services by combining the experience of our staff with the constantly upgraded hardware and software to measure and control our systems, processes & performances.

# OUR VOIP SERVICES

Encore Networks offers A-Z SIP termination services to landline and mobile destinations worldwide and has different solutions based on the supplier's current and historical performance and requirements. The routing plans are designed for carriers to efficiently and cost-effectively terminate their global traffic because it is essential for Encore Networks' reputation for performing on all service levels and cover all customer types,



## STANDARD LCR

Voice Minutes are routed through channels that provide the highest savings using our intelligent least-cost routing.



## PREMIUM ROUTING

Our systems implement a routing process with a mix of direct sim routes, TDM and reliable CLI products to deliver superior performance.



## DIRECT CLI

Voice Minutes are terminated to our most trusted direct & direct +1 CLI routes, and open RTP is available upon request for extra transparency.



## LOCAL DID

We offer Local DID in over 100 Countries. Provide your Retail and Enterprise customers inbound access to your platform.

# OUR DIRECTS



## Some Of Our Direct Destinations

**Africa:** Cameroon, Burundi, Djibouti, DR of Congo, Eritrea, Ethiopia, Niger, Nigeria, Tanzania

**Americas:** Argentina, Colombia, Honduras, Guatemala

**Asia:** Bangladesh, India, Pakistan, Sri Lanka

**Caribbean:** Bahamas, Barbados, Cayman Is, Cuba, Grenada, Jamaica

**Europe:** France, Germany, Greece, Poland, Romania

**Middle East:** Afghanistan, Egypt, Iraq, Iran, Oman, Turkey

# SOME OF OUR PARTNERS



And Many More!



# OUR TEAM

Encore Networks, with a dedicated team of experienced Salespeople across Europe, the US, Asia and the Middle East, is the best positioned to offer the highest quality of communication. We understand our clients' business challenges and provide them advanced services, new opportunities, and custom solutions according to their needs.



# OUR GROWTH PLANS

The re-branding of Encore Telecom into Encore Networks, now part of the ESE Entertainment family, is the beginning of executing our ambitious plans to grow and diversify our telecom portfolio, by adding new services and staff. When Encore Telecom was formed in 2013, our mandate was focused on wholesale voice services and over the years we have grown to consistently and now process over 250 million calls per year world-wide.



Our plans include:

- Adding SMS to our portfolio of products.
- Expand our Voice and SMS sales into the Enterprise marketplace.
- Hiring more senior sales people and network operation staff around the world.
- Develop our own Call Centre technology embracing AI – Artificial Intelligence and enhanced Chatbots.
- Develop unique telecom services for the esports industry and to support our sister companies in ESE Entertainment family.

We are actively look to expand organically and through accretive acquisitions of other Telecom Voice and SMS providers. Our goal in the next few years to become one of the largest Tier-2 providers to PTT's and our peers around the world.

# OUR CONTACT



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THANK YOU